



PARTNER GREEN LINE - NO MAP FIX

THIS DOCUMENT WILL SHOW YOU HOW TO SOLVE THE
ISSUE OF NO MAP APPEARING IN THE PARTNER GREEN
LINE

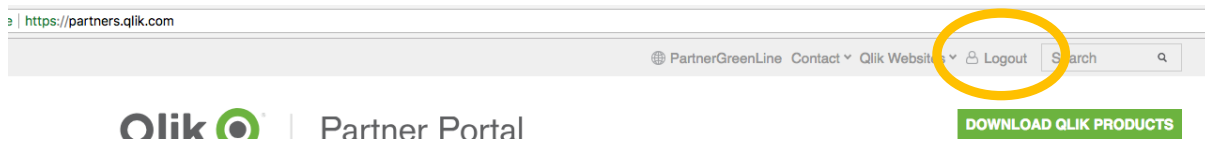
May, 2018



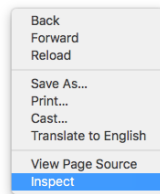


How to fix the “No Map” issue

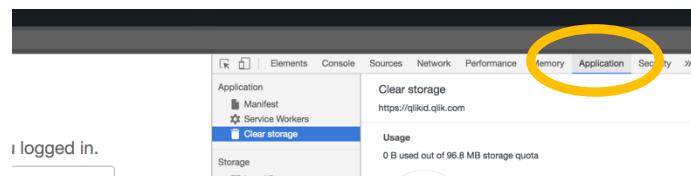
If you are logged in to QlikId, you will need to first logout). You can do this by navigating back to the Partner portal and clicking Logout.



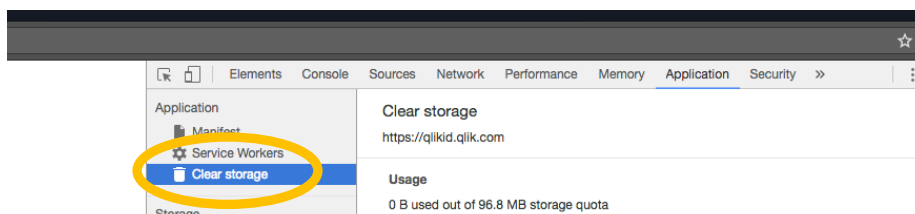
Next, on the resultant QlikId login screen, right click on the page... select Inspect



In the resultant window / pane, select Application (top right)

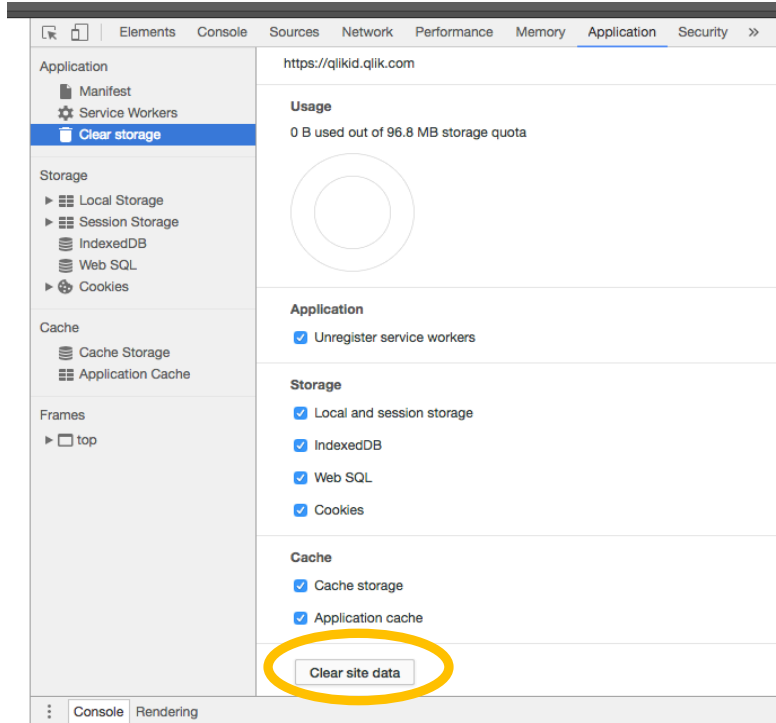


Click “Clear Storage”



^

Finally, click the “Clear Site Data” button. You may need to scroll down a little in the Clear Storage pane.



Then retry the Green Line URL / Login process in your browser.